### The Future of the OPAC Newfoundland & Labrador Library Association May 2<sup>nd</sup>, 2008

Lisa Goddard Emerging Services Librarian Memorial University Libraries

### State of the OPAC

- Old technology, proprietary architecture
- Not easy to customize or integrate with other services
- Weds an inventory control tool with a discovery tool
- Functions reasonably well for locating known physical items cataloged within the library's collection.
- Marketplace provides a disincentive for vendors to re-write their ILS "code monolith"

### State of the OPAC: ILS Vendors

Company	ILS Product	Market	Open Source
Innovative Interfaces	Millenium	Academic	Ν
SirsiDynix	Symphony	Public, Academic, K-12	Ν
Ex Libris	Aleph, Voyageur	Academic	Ν
Follet	Destiny	K-12	Ν
Auto Graphics	AGent VERSO	Small libraries	Ν
Polaris	Polaris ILS	Public	Ν
TLC	CARLX	Public	Ν
LibLime	Koha	Small libraries	Y
Equinox	Evergreen	Public	Y

### Missing OPAC Functionality

- Spell checking
- RSS Feeds
- De-duping (FRBR)
- Relevancy Ranking
- Faceted search results
- User-generated reviews
- End-user tagging, bookmarking, alerting services
- Support for non-MARC formats
- Integrated searching with other sources

### OPAC Add-Ons

Company	Add-On Product	Features
Innovative Interfaces	Encore	Relevancy, Facets, Tagging, Ratings, Federated Search
SirsiDynix	Enterprise, Single Search	Relevancy, Facets, Federated Search
Ex Libris	Primo, Metalib	Relevancy, Facets, Federated Search
LibLime	Koha Zoom	Integrated Federated Search
TLC	Endeca, Aquabrowser	Relevancy, Facets, Visual Search
Serials Solutions	360, Webfeat, Vivisimo	SaaS, Facets, Federated Search
OCLC	Worldcat Local	SaaS, Facets
Homegrown/Open Source	Scriblio, VuFind, Drupal, Fac-Back-OPAC (Solr)	OPAC Replacements, Relevancy, Facets, Tagging, Reviews

### The Big Issues

Maintenance

• Search

User-generated content

Integration

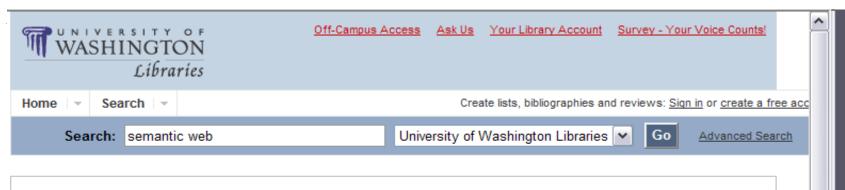
# Maintenance

### Maintenance: Solutions

- High overhead for maintaining MARC records
- Authorities processing services (e.g. Marcive)
- TOC services (e.g. Blackwell's North America)
- Content Enrichment (e.g. book covers, reviews, author bios)
- Serials Solutions MARC record service
- OCLC delivery of MARC records that match the materials you order through vendors, library holdings automatically updated in WorldCat.
- Software as a Service: Remote hosting of ILS/OPAC

### Maintenance: WorldCat Local

- Uses bibliographic records from Worldcat.org
- Relevancy ranking
- Multiple versions of a work together under one record
- Faceted browse
- Citation formatting/exporting
- Cover art and additional evaluative content.





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University of Washington Libraries (4 of 5 copies available)

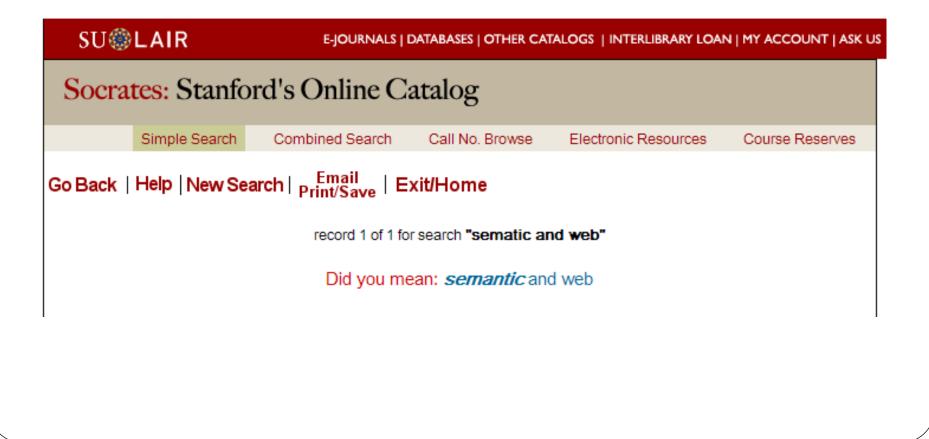
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## Search



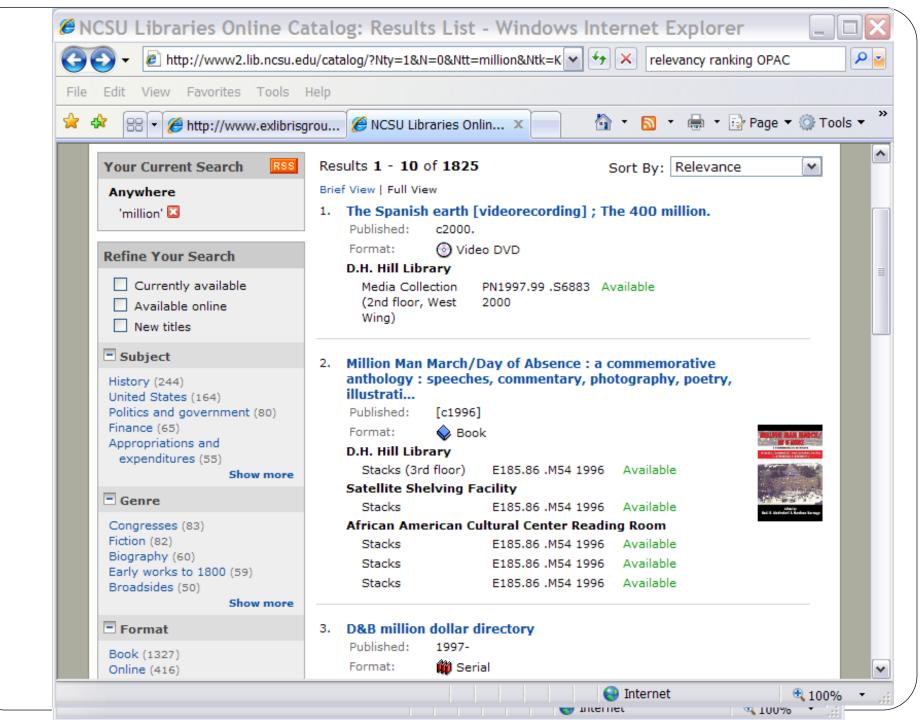
## Search: Spelling

• Third party add-on: Lucien spell check



### Search: Relevancy ranking

- Traditional Boolean, Last-in First-out sorting is not very good for large result sets or full-text indexes.
- Relevancy ranking algorithms are based on:
  - Term frequency
  - Inverse document frequency (the fewer times the term shows up in the entire database, the more important, or unique, it is.)
  - Field weighting (allows a word to be considered more relevant if it appears in certain fields e.g. 245)
  - Proximity of query words
  - Stemming: variant word forms



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### Search: Visualization

- Translations, spelling variations, related terms are presented as a clickable map beside the search results.
- Clicking on a term helps to refine your original search .
- Aquabrowser, Grokker

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### **User Generated Content**

## **User Generated Content: Tagging**

- Allows end users to book mark items
- Allows professors to tag books for their classes
- Allows instruction and reference librarians to tag books for specific assignments
- Allows collection librarians to tag gifts with donor name

# **User Generated Content: Tagging**

MTC Library Home - Contact Us - Site Index



### Library

View: Cloud | Alphabetic List

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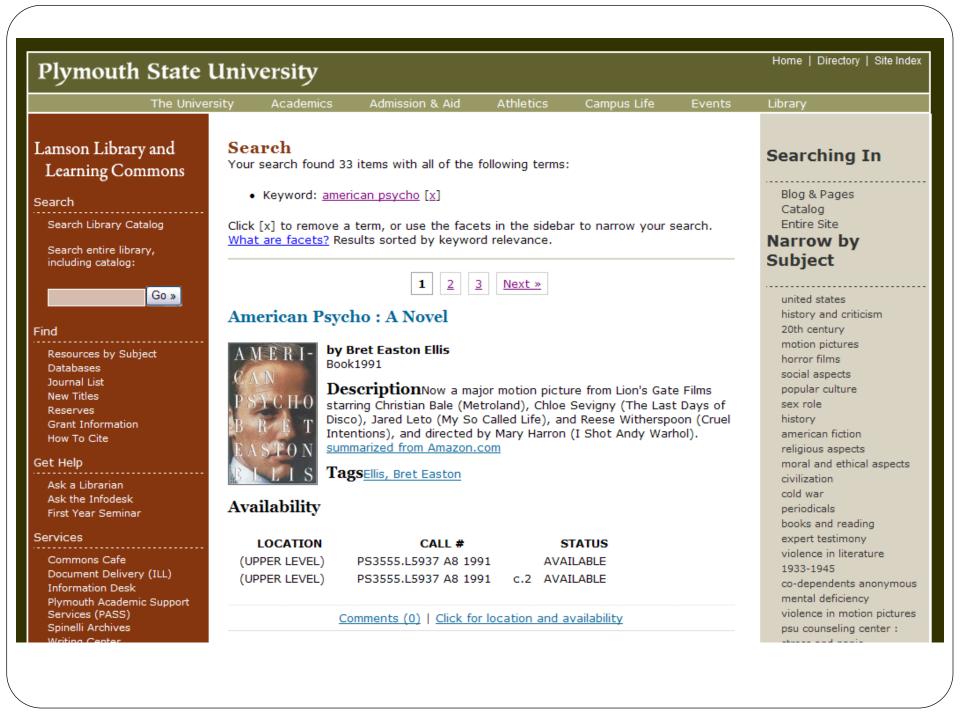
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Member reviews

The kite runner

Showing 1-3 of 380 (next | show all)

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A gripping story of friendship, betrayal and forgiveness/redemption. When I finished this book I told everyone I knew about it. ( ★★★★★ )

#### kims-embroidery | Apr 27, 2008 | 📾

I agree with everyone who wrote that this is a wonderful book and a must read... I must say that it was just too depressing and it seemed to become more and more depressing as it went on. I just didn't love the way the book made me feel. (  $\star \star \star$ )

quiebus | Apr 27, 2008 | 📾

Winner of the Penguin/Orange Reader's Group Prize 2006 and 2007 this book was a compelling read. Ranging from the cold Afghanistan winter of 1975 with friends Amir and Hassan in Kabul flying kites to the plight of refugees fleeing to Pakistan in the most appalling of circumstances we follow Amir to America and finally his return to his homeland in 2001.

At times it is an almost unbearably sad and tragic tale. There are striking contrasts between terror and tenderness, love and the cowardice and vengefulness of bullying. The main theme is one of `giving' in boundless amounts yet not asking for anything in return as exemplified in Hassan's



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# Integration

## Integration: Widgets

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Go Here are some suggested subject searches in the Libra Catalogue:	ary
<ul> <li>Folklore - Newfoundland and Labrador</li> <li>Tales - Newfoundland and Labrador</li> <li>Newfoundland and Labrador - Social life and customs</li> <li>Folk music - Newfoundland and Labrador</li> </ul>	

### Integration: RSS Feeds

- Saved searches
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### Embedded feeds:

### **New Titles in Art**

Featured Item - Malaysian Art

•••

#### Art

- Art Spiegelman : conversations / edited by Joseph Witek.

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- Art as theology : from the postmodern to the medieval / Andreas Andreopoulos.

 Manhood, marriage, and mischief : Rembrandt's Night watch and other Dutch group portraits / Harry Berger, Jr.

- Think like an architect / Hal Box.

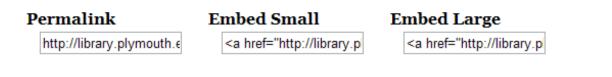
- Indian art in detail / A.L. Dallapiccola.

 Vision, reflection, and desire in western painting / David Summers.

## Integration: Linking & Bookmarking

• From "Scriblio" at Plymouth State

### Link or embed this



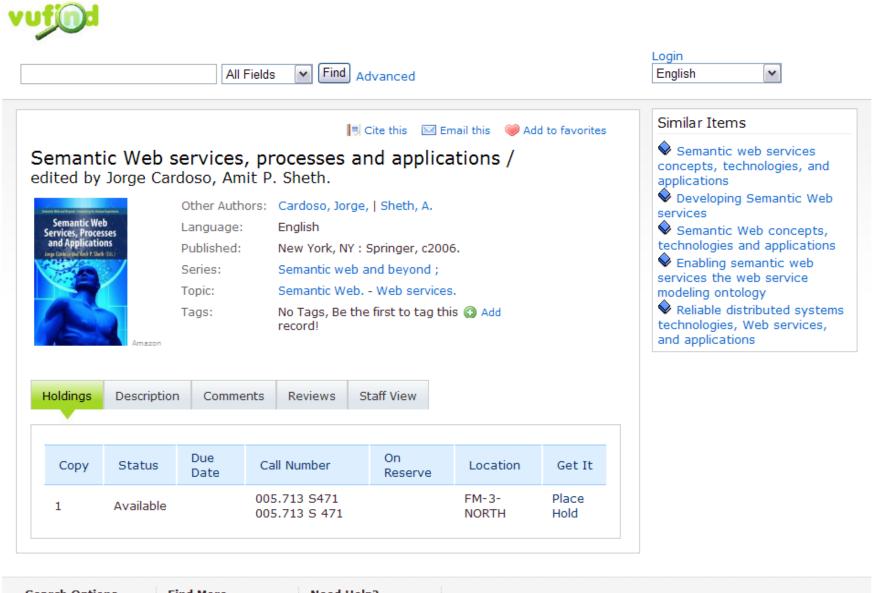


### Integration: Union Indexes

### • BlackLight at University of Virginia

- ~3.7M MARC records
- ~500 text object subset from the <u>Digital Collections Repository</u>
- 320 Tang Dynasty Chinese poems from the <u>Chinese Text Initiative</u>
- Records are harvested into Solr/Lucene, and a common XML structure is applied to allow for searching and sorting of several sources simultaneously

http://www.lib.virginia.edu/digital/resndev/blacklight.html



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### Trends

- Decoupling the front-end interface from the back-end ILS
- Relevancy ranking & facets
- User-generated content
- Portability, exposing metadata to mash-ups
- Open architecture & web standards
- Catalogue as one of many useful targets

### **Further Reading**

• Blyberg, John. ILS Customer Bill-of-Rights. Blyberg.net, 2005. http://www.blyberg.net/2005/11/20/ils-customer-bill-of-rights/

• Tennant, Roy. Digital Libraries: "Lipstick on a Pig". Library Journal, 2005. <u>http://www.libraryjournal.com/article/CA516027.html</u>

Schneider, Karen. How OPACs Suck, parts 1-3. ALA Techsource, 2006.
 <u>http://www.techsource.ala.org/blog/2006/03/how-opacs-suck-part-1-relevance-rank-or-the-lack-of-it.html</u>

• Tennant, Roy. "Lipstick on a Pig 2.0", Library Journal. May 24, 2007. http://www.libraryjournal.com/blog/1090000309/post/220009022.html

 Schneider, Karen. Out of the Secret Garden: The RDA/DC Initiative. June 2007. <u>http://www.techsource.ala.org/blog/2007/06/out-of-the-secret-garden-the-rdadc-initiative.html</u>

## **Further Reading**

- Tennant, Roy. "Coyle on RDA", Library Journal. March 26, 2008 <u>http://www.libraryjournal.com/blog/1090000309/post/1950023995.html</u>
- JISC & SCONUL. Library Management Systems Study: An Evaluation and horizon scan of the current library management systems ... for UK higher education. March 2008 <u>http://www.jisc.ac.uk/media/documents/programmes/resourcediscovery/lmsstudy.pdf</u>
- INGC4LIB listserv (Next Generation Catalogs for Libraries) <u>http://listserv.nd.edu/archives/ngc4lib.html</u>
- Web4LIB discussion list <u>http://lists.webjunction.org/web4lib/</u>
- Lorcan Dempsey's blog, "Of libraries, services and networks".<u>http://orweblog.oclc.org/</u>
- Marshall Breeding. Library Technology Guides & Automation System Marketplace. <u>http://www.librarytechnology.org/</u>

### Thank You.